Electronic Acknowledgement Receipt				
EFS ID:	1552917			
Application Number:	09828414			
International Application Number:				
Confirmation Number:	5145			
Title of Invention:	Methods and systems for customer relationship management			
First Named Inventor/Applicant Name:	Oumar Nabe			
Correspondence Address:	John S. Beulick Armstrong Teasdale LLP One Metropolitan Sq., Suite 2600 - St. Louis MO 63102 US 3146215065			
Filer:	Daniel M. Fitzgerald/Gail Maloney			
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Application Type:	Utility			
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	Transmittal.pdf	72338	no	3
Warnings:					
Information:					
2		Amendment.pdf	1437334	yes	30
	Multipa	rt Description/PDF files in	.zip description		
	Document De	Start	End		
	Amendment - After Non-Final Rejection		1	1	
	Claims		2	16	
	Applicant Arguments/Remarks Made in an Amendment		17	30	
Warnings:					
Information:					
3	Miscellaneous Incoming Letter	DrawingsTransmittal.pdf	26786	no	1
Warnings:					
Information:					
4	Drawings	ReplacementDrawings.pdf	327872	no	17
Warnings:					
Information:					
5	Fee Worksheet (PTO-06)	fee-info.pdf	8148	no	2
Warnings:					
Information:	<u> </u>				
		Total Files Size (in bytes):	18	372478	

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.